



TRANSFORT

2021

YEAR IN REVIEW

I am pleased to share with the City of Fort Collins, the 2021 Year in Review for Transfort. While the pandemic held some extraordinary challenges for public transit, we came back strong in 2021, increasing ridership as the year progressed and improving safety at our bus stops. Transfort remains committed to providing exceptional service for an exceptional community and we look forward to serving you in 2022. Thank you for riding!

Drew Brooks

Director of Transfort & Parking Services

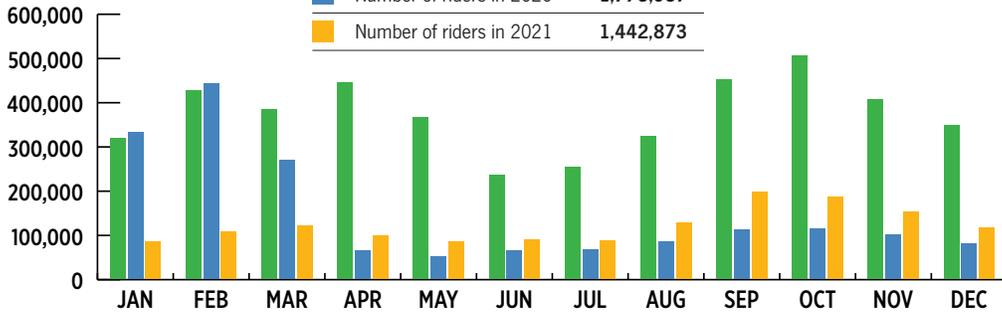
A close-up photograph of the front of a blue bus. A red heart-shaped sticker is placed over the left turn signal. Below it, a red sign with white text reads: "HAVE A HEART. DRIVE SMART. YIELD TO THE BUS. IT'S THE LAW." The bus's grille and headlights are visible in the background.

HAVE A HEART.
DRIVE SMART.
YIELD TO THE BUS.
IT'S THE LAW.

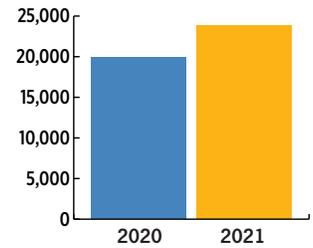
RIDETRANSFORT.COM

RIDERSHIP

Number of riders in 2019	4,457,618
Number of riders in 2020	1,773,937
Number of riders in 2021	1,442,873

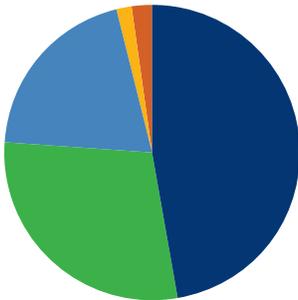


DIAL-A-RIDE



2021 REVENUE & EXPENSES

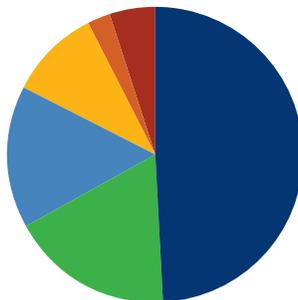
REVENUE*



City of Fort Collins	\$8,875,035
Federal Grants	\$5,413,275
Partnerships contributions & misc.	\$3,726,028
State Grants	\$309,716
Fares & Advertising	\$401,478
Total	\$18,725,532

*FY 2021 grants revenue not collected yet

EXPENSES



Personnel, professions & misc. services	\$10,996,416
Capital Projects	\$4,003,978
Property Services	\$3,473,457
Transit Services	\$2,222,638
Contract Payment to Govt/Other	\$550,082
Supplies	\$1,096,079
Total	\$22,342,651

2021 HIGHLIGHTS

SOLAR LIGHTS AT BUS STOPS

Rider safety and security is a top priority for Transfort and the installation of new solar lights at select bus stops was completed in June 2021. The lights illuminate approximately 20 bus stops that were not previously lit from another source such as nearby streetlights or bus shelters. Adequate lighting at bus stops enhances security and helps notify bus drivers that a passenger is waiting at the stop, reducing rider pass-bys.

The new lights are completely solar powered with a battery storage system large enough to last five days. Riders can activate the light using a push button placed at an ADA accessible height. The light stays illuminated for approximately five minutes.

The solar lights comply with the City's Night Sky initiative directing light downward and used only where and when it is needed. To find out more about the initiative visit fcgov.com/nightsky



BUS STOP & SHELTER UPGRADES

Bus stops are a critical part of the transit system as they often serve as the first point of contact between the customer and service. Bus stop placement throughout the community promotes alternative modes of transportation.

The Americans with Disabilities Act (ADA) of 1990 established enforceable accessibility standards for new construction and alterations to places of public accommodation, which include bus stops. There are over 500 existing bus stops in the Transfort system; most meet ADA standards, but some do not.

With funding from federal and local sources, our goal is for 100% of Transfort bus stops to be ADA compliant by 2026. In 2021, Transfort purchased 25 new shelters (which include solar panels and lights) and improved approximately 20 others with accessible concrete pads making 86% of stops compliant.

